

INDIVIDUAL PERFORMANCE MANAGEMENT
IPM EVALUATION
PAVLYK LILIA
IPM:
Satisfactory
EMPLOYEE ID: msc91512

SHIP: MSC World Europa

STARTING DATE:

31/08/2025

SIGN IN: 21/03/2025

COMPLETION DATE:

02/09/2025

SIGN OUT:
DUTY: Production Cast

SCORE LEGEND:


Unsatisfactory



Does Not Meet Expectations



Meets Expectations



Exceeds Expectations



Outstanding

N COMPETENCY
IPM

| | | | |
|----|-------------------------|---|--|
| 1 | Passion | Always shows passion for his/her job, works with enthusiasm and strives to overcome obstacles | |
| 2 | Continuous Evolution | Uses his/her professional skills, is open to change and participates in the implementation of innovations to support the Company's growth | |
| 3 | Care For People | Respects all MSC Guests and colleagues regardless of gender, nationality, culture, religious belief or sexual orientation | |
| 4 | Family Company | Shows a sense of ownership and is pro-active in all tasks. Creates a sense of family belonging for all MSC colleagues | |
| 5 | Equal Opportunity | Is attentive and receptive, quick to learn new tasks and shows willingness to grow. Is curious and eager to learn and understand all MSC Guests and colleagues cultures | |
| 6 | Professional Excellence | Always displays a grooming in line with our standard procedure, smiles and greets both Guests and Crew | |
| 7 | Professional Excellence | Understands the needs and exceeds the expectations of Guests, colleagues, and third parties, taking full responsibility for their ultimate satisfaction | |
| 8 | Professional Excellence | Facilitates working together as a team, regardless of position or department | |
| 9 | Professional Excellence | Ensures that service material and goods are properly used and maintained to minimize wastage | |
| 10 | Professional Excellence | Possesses good knowledge and the proper technical skills to perform his/her activities in an efficient way | |

COMMENTS FOR EMPLOYEE

She consistently shows a high level of skill in everything she does and handles her tasks with professionalism and care.

Lilia is not only very capable in her role, but she's also kind, approachable, and a real team player. She's always willing to help out, and she brings a positive attitude that makes working with her a real pleasure. Her combination of expertise, professionalism, and friendly nature makes her a valuable part of the team, and I truly appreciate her efforts.

She consistently shows a high level of skill in everything she does and handles her tasks with professionalism and care.

Lilia is not only very capable in her role, but she's also kind, approachable, and a real team player. She's always willing to help out, and she brings a positive attitude that makes working with her a real pleasure. Her combination of expertise, professionalism, and friendly nature makes her a valuable part of the team, and I truly appreciate her efforts.

EMPLOYEE COMMENTS